

**2008 REPORT OF ACTIVITIES  
GABINET D'ESTUDIS SOCIALS**

# 1. Presentation

## 1.1. *Philosophy*

GES is a co-operative whose mission is:

“Researching and promoting the knowledge of social sciences applied to the labour world, to social, economic and demographic structures, and to social policy and social services”.

GES is a reference organisation at the European, Spanish and regional levels in the fields of social research, evaluation and counselling in the areas of social policies and social services. GES delivers quality training for the professional and human development and for a better understanding of today's complex societal relations.

GES is regularly involved in research and evaluation at European, Spanish, regional and local levels, which favours innovation, the transfer of knowledge and practices and networking while it also publishes and disseminates the results and conclusions of the studies it carries out.

GES strengthens its commitment with society by promoting co-operative values and working for a fairer, more solidarity-based and more sustainable world through the principles and practices included in its Corporate Responsibility Plan. In this regard, it is also in favour of closely co-operating with those social organisations that work for an improvement of the living conditions of socially disadvantaged individuals and groups.

The principles of GES are:

- *Customisation*: The customers' needs are the starting point of our work, which is geared towards their satisfaction by establishing dialogue and monitoring mechanisms that allow a mutual feedback between the professional team and customers.
- *Quality of Service*: Quality is the basis of the services we offer, as it is the best way to serve our clients and society at large.
- *Culture of Co-operation*: We believe that co-operation is the best tool to move towards the construction of a fairer society and to achieve better results in our professional task.
- *Commitment with People*: Our goal is contributing to the development of individuals by supporting them, particularly those targeted by social policies, but also professionals working in this field.

## **1.2. Corporate Responsibility Policy**

Corporate Responsibility is one of the basic structural pillars of GES' business culture. This is the reason that leads us to work for a steady improvement and for a responsible management of economic, social and environmental aspects.

We are committed to minimising the environmental impact and to prevent the pollution arisen from our activities and services by:

- Being more efficient in the internal use of our resources.
- Favouring the use of public transport, and
- Managing waste adequately by favouring re-utilisation and reduction.

We commit ourselves to provide an added value to...

### **... the human team:**

- Working for equality of opportunity and non-discrimination on grounds of gender, religion, country of origin, age, disability or sexual orientation in all the fields.
- Guaranteeing internal democracy by ensuring the participation of the co-operative members in decision-making.
- Favouring the personal autonomy of co-operative members and workers and supporting the conciliation between labour and family life.
- Providing co-operative members and workers with the necessary training for them to be guaranteed an optimal professional and personal development.
- Promoting staff stability and growth.

### **... the customers:**

- Developing a customised policy whose starting point is customers' needs and is geared towards their satisfaction by establishing mechanisms of dialogue and monitoring that allow for a mutual feedback between the professional team and the customer.
- Watching over the quality of our services, as quality is the best strategy to serve our customers and society at large.

### **... the partner organisations and enterprises:**

- Favouring the culture of co-operation and networking as a tool to move towards the construction of a fairer society and improve our professional task.

### **... the community:**

- Committing ourselves actively with the Associació per a la Cooperació, la Inserció Social i la Interculturalitat (ACISI) and its task in favour of intercultural communication.

### 1.3. *Strategic Plan and Services*

The Gabinet d'Estudis Socials has adopted a Strategic Business Plan for the 2006-2010's period.

This Plan identifies the three main working areas of GES:

#### 1. **Social research**

Research on a broad scope of fields: social policies and social services, studies about specific populations, the labour market, the third sector, migration, etc. Such research may consist of social analyses and diagnoses, case studies, studies about resources and needs, studies on service quality, studies on customer satisfaction, etc.

#### 2. **Evaluation and counselling of social projects and programmes**

Support, evaluation and counselling for private and public organisations as regards the design of strategic plans as well as regarding project planning, presentation and management. The services that arise from this area include the design, monitoring and the evaluation of strategic plans and social projects and programmes and counselling and guidance for the management of social action programmes and in the submission of projects and the testing of action methodologies.

#### 3. **Training**

Development of training activities addressed to professionals and technicians from public and private social organisations and to individuals socially committed to the construction of a fairer and more responsible world. These services include the design of training programmes, the organisation of training courses in European social policy or trade unionism, project design and management, the organisation of planning and evaluation courses or about research techniques and the organisation of seminars, round tables and conferences.

Summary Table with the contributions of each one of GES' areas

	Percentage foreseen in the Strategic Plan	Real percentage in 2007	Real percentage in 2008
Research	73%	64,5%	59,5%
Evaluation	22%	27%	27,5%
Training	5%	8,5%	13%

## **1.4. Geographic areas and customers**

Next we list the geographic areas GES works in together with the typologies of the customers that ask for its services.

### Catalonia

- Catalan Government.
- Town Councils.
- Supra-municipal bodies.
- Other research centres.
- Universities.
- Third sector social organisations (co-operatives, NGOs).
- Trade unions.

### Spain

- Spanish Government.
- Regional Governments.
- Other research centres.
- Universities.
- Third sector social organisations (co-operatives, NGOs).
- Trade unions.

### Europe

- European Commission.
- Mass media and press agencies.
- Other research centres.
- Universities.
- Third sector social organisations (co-operatives, NGOs).
- Trade unions.

## **2. Activities carried out in 2008**

### **2.1. Presentation**

Next, we include synthetic information of the activities carried out by the Gabinet d'Estudis Socials in 2008. This information can be completed by looking at our website (<http://www.gabinet.com>).

This report of activities is structured around the strands that shape GES' work: research, evaluation and counselling, and training. These three big areas have been classified according to the territories of the European Union, Spain and Catalonia.

This report of activities also includes our publications during this year, the articles and papers written, the mass media for which we have been correspondents, our customers, and our partners and collaborators.

The report ends with a summary table where all these activities appear thematically classified.

## 2.2. Research

### ⇒ European Union

- Transnational project *Golden Goal*
- Transnational project *European Generation Link*
- Transnational project *Love Language!*
- Transnational project *Undocumented Worker Transitions (UWT)*
- Transnational project *ADEL*
- Annual report *RAXEN*

### ⇒ Catalonia

- Bibliographic research about poverty, social exclusion and vulnerability
- Design of two protocols for migrants' reception and support
- Research prior to the creation of a Human Rights Observatory in Barcelona

- Transnational project *Golden Goal*
  - Time Frame: 2005-2008.
  - Aims:
    - Motivating towards the learning of basic concepts by using sports as incentives.
    - Designing a curricular material adapted to the needs of the project's target populations: premature school leavers, members of ethnic minorities, long-term unemployed and excluded individuals.
    - Including in the learning aspects related to diversity and the use of information and communication technologies.
  - Methodology: Analysis of the phenomenon of school failure through secondary sources (statistics and documents). Such analysis has led to the design of a methodology and of a number of actions that have been tested with a sample of young adults.
  - Contracting Organisation: European Commission, DG Education.
  - European Programme: Socrates.
  - Leader Organisation: Best Institut für Berufsbezogene Weiterbildung und Personaltraining GMBH.
  - Partners and countries involved: 17 partners of the same number of EU Member States.
  - Specific role played by GES: Definition of the conceptual and analytic framework, contribution to the final project outcomes, to dissemination and evaluation.
  - Main results: The basic curriculum and a complementary box tool for the introduction of topics related to sport in adult education. These materials can be consulted at the internet address: [www.golden-goal.at](http://www.golden-goal.at).

- Transnational project *European Generation Link*
  - Time Frame: 2007-2008.
  - Objectives:
    - Promoting cross-generational learning by using the life stories of old people with experiences linked to migration. These experiences are recorded by young individuals in an interactive library while at the same teaching the old generation how to use information and communication technologies.
    - Promoting the understanding and reflexion around different historical backgrounds with a view to increasing tolerance and decreasing prejudices and xenophobia.
  - Methodology: semi-structured interviews with old individuals who have spent some years abroad.
  - Contracting Organisation: European Commission, DG Education.
  - European Programme: Socrates.
  - Leader Organisation: Best Institut für Berufsbezogene Weiterbildung und Personaltraining GMBH.
  - Partners and countries involved: 18 partners from 16 European Union Member States.
  - Specific role played by GES: management of interviews in the Spanish territory and visibility actions
  - Main results: An interactive library that can be consulted at: [www.european-generation-link.org](http://www.european-generation-link.org).

- Transnational project *Love Language!*
  - Time Frame: 2007-2008.
  - Objectives:
    - Increasing the concern about the learning of foreign languages.
    - Avoid the premature school drop-out of young adults.
  - Methodology: Analysis of the phenomenon of the knowledge of languages from the gender point of view (statistics and documents). Such analysis has led to the design of a methodology and of a number of actions that have been tested with a sample of young adults.
  - Contracting Organisation: European Commission, DG Education.
  - European Programme: Socrates.
  - Leader Organisation: Best Institut für Berufsbezogene Weiterbildung und Personaltraining GMBH.
  - Partners and countries involved: 13 partners of the same number of EU Member States.
  - Specific role played by GES: Diagnosis of the situation in Spain and visibility actions.
  - Main results: A handbook focused on the motivation towards the learning of foreign languages and a complementary tool box. Both materials can be consulted at: [www.love-language.org](http://www.love-language.org).

- Transnational project *Undocumented Worker Transitions (UWT)*
  - Time Frame: 2007-2009.
  - Objectives:
    - Providing estimations about the flows and stocks of undocumented migrants in the European Union.
    - Achieving a deeper knowledge of the impact of migration flows in the EU labour markets, of the relationship between underground economy and migratory flows and of the link between the legal status and the position at the labour market.
    - Mapping migrants' and refugees' pathways within the European Union.
    - Testing the basic theories on human and social capitals in relation to migration
    - Exploring the consequences of migration for female workers, including the women who have been subjected to illegal trafficking.
  - Methodology: Analysis of the phenomenon through secondary sources (statistics and documents) and semi-structured interviews with experts and migrants.
  - Contracting Organisation: European Commission, Directorate-General of Research.
  - European Programme: 6th Framework Programme.
  - Leader Organisation: London Metropolitan University.
  - Partners and countries involved: 7 partners (United Kingdom, Austria, Belgium, Bulgaria, Denmark, Italy and Spain).
  - Specific role played by GES: Thematic report on the legal and labour transitions in Europe and a report on migration in Spain. Co-ordination of the workpackage about experts' assessment of migratory policies and the labour market.
  - Main results: general and thematic reports, a glossary with terms related to migration, and final report. All these materials can be consulted at the project's website: [www.undocumentedmigrants.eu](http://www.undocumentedmigrants.eu).

- Transnational project *ADEL*
  - Time Frame: September 2008/August 2009.
  - Objectives: International comparison about the legal protection of the dependant individuals on grounds of psychic or mental impairment and/or legally incapacitated.
  - Methodology: Analysis from secondary (statistics and documents) and primary sources (interviews with legal and scientific experts related to this topic).
  - Contracting Organisation: Institut für Sozialforschung und Gesellschaftspolitik (ISG), Köln.
  - Programme: Volkswagen Foundation.
  - Leader Organisation: Institut für Sozialforschung und Gesellschaftspolitik (ISG), Köln.
  - Partners and countries involved: 11 partners from 5 EU countries.
  - Specific role played by GES: Co-ordination of the research at the Spanish level.

- *Annual report RAXEN*
  - Time Frame: 2008.
  - Objectives: Analysis of racial violence and racism and of discrimination against migrants and ethnic minorities in Spain in the fields of legislation, employment, education, housing and health.
  - Methodology: The report is carried out following the indications of the Fundamental Rights Agency of the European Union by consulting a great deal of sources and materials: statistics, surveys, reports, legal texts, Court decisions, mass media and direct contacts with organisations and institutions.
  - Contracting organisation: Fundamental Rights Agency of the European Union (FRA).
  - Programme: RAXEN Network.
  - Leader Organisation: The RAXEN Network is made up of a national unit in each EU Member State. In Spain this unit includes, besides GES, the Movement for Peace, Disarmament and Liberty (MPDL) and the University of Comillas
  - Specific role played by GES: Annual report about racism and discrimination in addition to other non-regular tasks and/or reports.
  - Main results: Edition of the Spanish version of the report and inclusion of the English (the original) and Spanish versions in the GES' website.

⇒ Catalonia

- Bibliographic research about poverty, social exclusion and vulnerability in Catalonia in the 1997-2007 decade.
  - Time Frame: 2007-2008.
  - Objectives:
    - Collecting all the reports, research studies, articles, papers, databases and other materials about poverty and social exclusion published in Catalonia between 1997 and 2007, and particularly of those that make a diagnosis of the situation of these phenomena in Catalonia.
    - Including the basic data of all these documents and a summary with their main contents.
  - Methodology: The methodology has consisted of an exhaustive research of the reports, articles, papers, theses, statistics and other documents published during this period. This research has based on GES' own databases, libraries and internet.
  - Contracting organisation: APIP.
  - Main results: Bibliographic report.

- Design of two protocols for migrants' reception and support in two Catalan municipalities (Roses and Sant Pere Pescador).
  - Time Frame: 2008
  - Objectives: Technical assistance for the launch of local plans for the reception of newly arrived migrants.
  - Methodology: Interviews and working sessions with high representatives and technicians of the different local organisations and services directly or indirectly related to the reception of newly arrived migrants.
  - Contracting Organisation: Consell Comarcal de l'Alt Empordà (A Catalan supra-municipal unit).
  - Specific role played by GES: Technical support for the elaboration of the Plan.
  - Main results: Launch of local reception plans with the agreement of the highest political and technical representatives of the different local organisations and services dealing with the reception of foreign people.

- Research prior to the creation of a Human Rights Observatory in Barcelona.
  - Time Frame: 2008.
  - Objectives: Detecting the existing bodies monitoring the compliance of human rights at different territorial levels and the existing declarations issued for their defence and examining the different models of observatories already in force in order to make a proposal for the structure, contents and aims of the Barcelona-based Observatory that meets as much as possible the needs of both the city and the city council.
  - Methodology: This research has been carried out from an exhaustive bibliographic and documentary analysis in the field of human rights and from interviews with key actors from the Barcelona city council, the academic world and the local civil society.
  - Contracting Organisation: Department of Civil Rights, Barcelona city council.
  - Main results: Report on the bodies monitoring the compliance of human rights at the international, European, Spanish, Catalan and local levels and design of a specific proposal for the creation of a Human Rights Observatory in Barcelona.

## 2.3. Evaluation and Counselling

⇒ International level

- Technical assistance for the organisation and dynamisation of fora with excluded youngsters.

⇒ Spain

- Final evaluation report of the *BEMBEA Project*
- Final evaluation report of the *Crea y Media Action*
- Final evaluation report of the *Lungo Drom Project*
- Final report on the evaluation of the networks dealing with the reception of South Saharan migrants in Spain

⇒ Catalonia

- Evaluation of the Project for an integrated action at Santa Eugènia-Can Gibert del Pla (a neighbourhood in the town of Girona)
- Support to the “Coordinadora d'Associacions de Senegalesos de Catalunya” (An organisation gathering all the Senegalese Associations in Catalonia) in the drawing up of its Strategic Plan
- Technical assistance for the organisation and dynamisation of fora with excluded youngsters in Latin America.
  - Time Frame: 2007-2008.
  - Objectives: Enhancing the personal development and the resilience of a group of teenagers and youngsters in risk of social exclusion while designing a model for the dynamisation of participatory spaces and developing a participatory space in a Catalan area..
  - Methodology: Broadly participatory and experience-based using methods favouring the expression of wishes, needs and emotions in order to evolve towards change and empowerment. This methodology takes into account the four sources of resilience:
    - ◆ I have. External supporting factors.
    - ◆ I am. Internal personal forces.
    - ◆ I can. Social skills.
    - ◆ I intend. What I am willing to do.
 and, on the basis of the personal experience of each youngster, the focus will be on the recognition by each of them of their own skills and resources while proposing themselves short-term and medium objectives.
  - Contracting Organisation: L'Escala town council.
  - Programme: URBAL.
  - Leader Organisation: L'Escala town council.
  - Partners and countries involved: Brazil, Colombia, Italy, Uruguay.
  - Specific role played by GES: Designing the methodology for the dynamisation of a group of youngsters in risk of exclusion in order to enhance the personal development and the resilience while implementing a pilot experience in a Catalan area. Transferring the methodology and the experience to the transnational partners.
  - Main results: Organisation and evaluation of a participation forum in a Catalan area. Elaboration of a methodological guide.

⇒ Spain

- Final evaluation report of the *BEMBEA Project*.
  - Time Frame: 2005-2008.
  - Objectives: Undertaking an ex-ante, process and participatory evaluation in terms of objectives and results.
  - Methodology: The evaluation of the BEMBEA Project has focused on three different aspects:
    - In the first place, the action itself is evaluated on the basis of the aims and activities previously defined during the ex-ante evaluation.
    - In the second place, the transversal aspects defined by the project itself, the equality of opportunity and the cross-cultural perspective, are evaluated.
    - Finally, the transversal principles established by the EQUAL initiative are evaluated.

In order to carry out the both the monitoring and the evaluation proposed, a number of tools have been used:

- Monitoring records.
- Elaboration of quantitative and qualitative indicators.
- Interviews with the teams responsible for the actions and with other actors involved in the project.
- Quarterly monitoring meetings.
- Quarterly evaluation meetings.
- Contracting Organisation: NEXOS Development Partnership.
- Programme: EQUAL.
- Leader Organisation: Consorcio de Entidades para la Acción Integral con Migrantes (CEPAIM).
- Partners involved: Ministerio de Trabajo y Asuntos Sociales, Instituto de la Mujer, Federación Española de Municipios y Provincias (FEMP), Consejería de Trabajo y Política Social de la Región de Murcia, Universidad de Barcelona, Universidad Complutense de Madrid, Cruz Roja Española, CEPAIM.
- Main results: Final Evaluation Report.

- Final evaluation report of the *Crea y Media Action*
  - Time Frame: 2007-2008.
  - Objectives: Evaluating the impact of the dissemination activities of the Crea y Media action, while establishing an evaluation method to measure, on the one hand, the results of the activities and, on the other, the transference impact on the individuals having attended these activities.
  - Methodology: Elaboration of indicators to evaluate the dissemination activities carried out and the contacts made, and elaboration of an evaluation chart for the individuals attending these activities to fill in with which both each specific activity and the innovative and transferable nature of the proposals made are evaluated.
  - Contracting Organisation: NEXOS Development Partnership.
  - Programme EQUAL.
  - Leader Organisation: Consorcio de Entidades para la Acción Integral con Migrantes (CEPAIM).
  - Partners involved: Ministerio de Trabajo y Asuntos Sociales, Instituto de la Mujer, Federación Española de Municipios y Provincias (FEMP), Consejería de Trabajo y Política Social de la Región de Murcia, Universidad de Barcelona, Universidad Complutense de Madrid, Cruz Roja Española, CEPAIM.
  - Main results: Final Evaluation Report.

- Final evaluation report of the *Lungo Drom project*.
  - Time Frame: 2006-2008.
  - Objectives: The aim of this evaluation is assessing in an objective way the action rationale of the Lungo Drom project since the initial proposal to the project results, in order to maximise the efforts and the resources devoted to this project
  - Methodology: The evaluation is divided in three main stages and the methodology applied is three-faceted, consisting of the combination of a number of evaluation methods that provide significant categories and indicators, thus guaranteeing a objective, effective and rigorous framework These approaches are the “Logical Framework Approach” (LFA), el “Feedback Approach: Evaluation-action”, and the “Evaluation of results method”.
  - Contracting Organisation: ARCO MEDITERRÁNEO Development Partnership.
  - Programme: EQUAL.
  - Leader Organisation: Asociación para la Promoción Socio-Cultural ASPROSOCU.
  - Partners involved: Consejería para la Igualdad y Bienestar Social de la Junta de Andalucía. Departament de Benestar i Família, Generalitat de Catalunya. Consejería de Trabajo y Política Social de la Comunidad Autónoma de la Región de Murcia. Instituto de la Mujer. Comunidad Autónoma de la Región de Murcia. Asociación Fakali. Asociación Alhora Ketané. Consorcio de Entidades para la Acción Integral con Migrantes (CEPAIM). Asociación para la Promoción Socio-Cultural (ASPROSOCU).
  - Specific role played by GES: Project’s external evaluation and co-ordination of the final document of the Permanent Observatory.
  - Main results: Final evaluation report and the research study “La población rrom del Este Europeo en el Arco Mediterráneo: el largo camino hacia la inclusión social”.

- Final report on the evaluation of the networks dealing with the reception of South Saharan migrants in Spain.
  - Time Frame: 2007-2008.
  - Objectives:
    1. Knowing the situation of the primary networks that contributed to the reception of the migrants who arrived at the Spanish shores in 2006.
    2. Knowing and assessing the current situation and the itineraries of the migrants who were assisted by the CEPAIM ad hoc service.
    3. Knowing the work done by other public and private organisations in all the places where settlements have been detected through the monitoring work carried out by the reception centres of CEPAIM.
  - Methodology: Phone survey among 368 households that received individuals coming from the Canary Islands in 2006. Face-to-face interviews with 332 migrants who had arrived at the Spanish shores during 2006. In-depth interviews. Analysis of documents.
  - Contracting Organisation: Consorcio de Entidades para la Acción Integral con Migrantes (CEPAIM).
  - Programme: Royal Decree for Humanitarian Reception.
  - Main results: Report: “Redes de acogida y condiciones de vida de los inmigrantes llegados a Canarias: Evaluación del Dispositivo de Acogida de Emergencia de CEPAIM y análisis de la incorporación en la sociedad española de las personas llegadas a Canarias durante 2006”

⇒ Catalonia

- Evaluation of the Project for an integrated action at Santa Eugènia-Can Gibert del Pla (Girona).
  - Time Frame: 2007-2008.
  - Objectives: Evaluation of the actions undertaken in the framework of the Project for an integrated action at Santa Eugènia-Can Gibert del Pla.
  - Methodology: Collection and analysis of the documents related to the project implementation in terms of the results achieved. Application of questionnaires and personal interviews with the main local stakeholders regarding the impact of the project actions in the neighbourhood.
  - Contracting Organisation: Girona town council.
  - Programme: Law 2/2004, of 4 of June, for the improvement of neighbourhoods, urban areas and towns in need of special attention.
  - Role played by GES: Project's evaluation.
  - Main results: Evaluation report of the actions developed during the 2005-2007's period.

- Support to the “Coordinadora d’Associacions de Senegalesos de Catalunya” in the drawing up of its Strategic Plan
  - Time Frame: 2008.
  - Objectives: Counselling for the drawing up of the Strategic Plan by the Coordinadora d’Associacions de Senegalesos de Catalunya (CASC) in the framework of the Project *Institutional reinforcement and support to the training and awareness-raising activities conducted by CASC* .
  - Methodology and activities:
    - 1.- Elaboration of a guide supporting the drawing up of the Basic Document for the planning of the Strategic Plan.
    - 2.- Counselling to the members of the Steering Committee regarding the drawing up of the Basic Document.
    - 3.- Participation in and dynamisation of the working meetings to reflect about and discuss the Basic Document.
    - 4.- Counselling to the Steering Committee in the final elaboration of the Strategic Plan.
    - 5.- Participation in the public presentation of the Strategic Plan.
  - Contracting Organisation: Coordinadora d’Associacions de Senegalesos de Catalunya (CASC).
  - Main results: The document: “CASC’s Strategic Plan 2009-2013”.

## 2.4. Training

- Colloquium about industrial relations and emotional intelligence.
  - Working meeting with the beneficiaries of a co-operative property development.
  - Seminar about production delocalisation.
  - Training course about the European Union, vocational training and labour integration.
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- Colloquium about industrial relations and emotional intelligence
    - Time Frame: April 2008.
    - Objectives:
      - Providing the workers of the trade union USOC and of the USOC Housing Co-operative with specific tools for them to improve the attention given to the unionists and to the co-operative partners.
      - Learning to implement the resources included in the programme to the daily tasks.
      - Implementing the principles of emotional intelligence while daily dealing with unionists and co-operative members.
    - Methodology: Permanent active participation by the attendants. Examples. Application to the daily tasks. Simulations.
    - Contracting Organisation: USOC Housing Co-operative, under the direction of Xavier Florensa.
    - Specific role played by GES: GES has planned and co-ordinated the course and has prepared the resulting publication.
    - Main results:
      - Reflection about and improvement of the tasks carried out by the workers both within the trade union and the co-operative.
      - Practical implementation of the methods exposed.
      - Improvement of the relationship between the trade union and the co-operative and those individuals addressing to them.
- 
- Working meeting with the beneficiaries of a co-operative property development in the Catalan town of Montcada i Reixac.
    - Time Frame: October 2008.
    - Objectives: Enhancing the co-operative spirit of the purchasers of these flats.
    - Methodology: Presence, exposition and debate.
    - Contracting Organisation: USOC Housing Co-operative.
    - Specific role played by GES: Co-ordinating the working meeting and preparing the resulting publication.
    - Main results: Having provided those going to live in this property development with a co-operative and community sense. Applying the lessons learnt during this property development to those being undertaken in the future.

- Seminar about production delocalisation: preventative policies, palliative policies
  - Time Frame November 2008.
  - Objectives: Reflection and debate with unionists and managers of the trade union about the increasing phenomenon of delocalisation of transnational enterprises.
  - Methodology: Papers, round tables and debates.
  - Contracting Organisation: USOC.
  - Specific role played by GES: GES has been in charge of coordinating and preparing the colloquium and has written the framework paper. It has also prepared the resulting publication
  - Main results: A higher knowledge of the phenomenon of delocalisation by the unionists who see themselves affected by it and identification of preventative and palliative measures to cope with the new situations arising.
  
- Training course about the European Union, vocational training and labour integration.
  - Time Frame: June 2008.
  - Objectives: Reporting about the history of the European Union, the traits of the European social policy and the most usual technical terms and teaching how to design and submit projects to EU institutions.
  - Methodology: The course was divided in two sessions, one devoted to theoretical contents and the other with a more practical character, where participants had to shape a previous project and adapt it to the requirements of EU calls.
  - Contracting Organisation: Agrupació de Centres de Formació Ocupacional de Tarragona.

## **2.5. Publications, articles and papers**

- *Manual de buenas prácticas de acogida e inserción laboral de las personas inmigrantes en la región de Murcia*, Región de Murcia, Consejería de Política Social, Mujer e Inmigración, Dirección General de Inmigración y Voluntariado.
- *La población rrom del Este Europeo en el Arco Mediterráneo. El largo camino hacia la inclusión social*, Cartagena, ASPROSOCU (LUNGO DROM Project).
- *Informe anual 2007. Racismo, xenofobia y antisemitismo en España*, Barcelona, Gabinet d'Estudis Socials; Movimiento por la Paz, el Desarme y la Libertad; Universidad Pontificia de Comillas.
- *Millorar la comunicació a l'entorn laboral*, Unió Sindical Obrera de Catalunya.
- Conference "Influències, tendències i futur al nostre voltant" (La immigració a Catalunya), Barcelona, Amics de la UNESCO, 20 October 2008.
- Paper "Hi ha mecanismes per aturar les deslocalitzacions?", *Deslocalitzacions productives. Polítiques preventives, polítiques paliatives*, Barcelona, 17 and 18 November 2008.

## **2.5. Work with the media**

- Correspondent of European Employment Review, a British magazine specialised in topics related to the labour market and industrial relations.
- Correspondent of VITA Europe, an internet portal created by the Italian organisation VITA with information of the third sector and the civil society at the European level.

## **2.6. Clients**

- Arco Mediterráneo Development Partnership.
- Agrupació de Centres de Formació Ocupacional de Tarragona.
- Associació per a la Promoció i la Inserció Professional (APIP).
- Barcelona town council, Department of Civil Rights.
- Consell Comarcal de l'Alt Empordà.
- Coordinadora d'Associacions de Senegalesos de Catalunya.
- Fundamental Rights Agency of the European Union.
- Girona town council.
- Industrial Relations Service.
- Nexos Development Partnership.
- Roses town council.
- Sant Pere Pescador town council.
- Unió Sindical Obrera de Catalunya (USOC).
- USOC Housing Co-operative.
- VITA.
- Volkswagen Foundation.

## **2.7. Partners and collaborators**

- Anvendt KommunalForskning.
- Associació per a la Cooperació, la Inserció Social i la Interculturalitat (ACISI).
- Best Institut für Berufsbezogene Weiterbildung und Personaltraining GMBH.
- Consell de Treball, Econòmic i Social de Catalunya (CTESC).
- Consorcio Español para la Acción Integral con Migrantes (CEPAIM).
- Creación Positiva.
- EUROCCAT.
- Institut für Rechts-und Kriminalsoziologie.
- Institut für Sozialforschung und Gesellschaftspolitik (ISG).
- Institute Régional pour la Formation des Adultes.
- London Metropolitan University.
- Movimiento por la Paz, el Desarme y la Libertad (MPDL).
- Palacky University Olomouc.
- Universität Göttingen.
- Universidad Pontificia de Comillas.
- Universitat Pompeu Fabra.
- Vidal i Cànovas & Associats. Advocats.

**SUMMARY TABLE BY POPULATIONS AND AREAS**

Youth	<p><i>Golden Goal</i></p> <p><i>European Generation Link</i></p> <p><i>Love Language!</i></p> <p><i>Technical assistance for the organisation and dynamisation of fora with excluded youngsters in Latin America</i></p>
Migration and Ethnic Minorities	<p><i>Undocumented Worker Transitions (UWT)</i></p> <p><i>Report 2008 about racism and discrimination for the Fundamental Rights Agency of the European Union and publication report 2007</i></p> <p><i>Bembea project</i></p> <p><i>Crea y Media Action</i></p> <p><i>Lungo-Drom project</i></p> <p><i>Design of two protocols for migrants' reception and support in two Catalan municipalities (Roses and Sant Pere Pescador)</i></p> <p><i>Evaluation of the networks dealing with the reception of South Saharan migrants</i></p> <p><i>Support to the "Coordinadora d'Associacions de Senegalesos de Catalunya" in the drawing up of its Strategic Plan</i></p> <p><i>Publication "Manual de buenas prácticas de acogida e inserción laboral de las personas inmigrantes en la región de Murcia"</i></p> <p><i>Publication "La población rrom del Este Europeo en el Arco Mediterráneo. El largo camino hacia la inclusión social"</i></p> <p><i>Conference "Influències, tendències i futur al nostre voltant"</i></p>
Old People	<p><i>European Generation Link</i></p> <p><i>ADEL project</i></p>

Poverty and Social Exclusion	<p><i>Bibliographic research about poverty, social exclusion and vulnerability in Catalonia in the 1997-2007 decade.</i></p> <p><i>Project for an integrated action at Santa Eugènia-Can Gibert del Pla</i></p>
Human Rights	<p><i>Research prior to the creation of a Human Rights Observatory in Barcelona</i></p>
Labour Market and Unionism	<p><i>Correspondent of the European Employment Review</i></p> <p><i>Colloquium about industrial relations and emotional intelligence</i></p> <p><i>Seminar about production delocalisation</i></p> <p><i>Training course about the European Union, vocational training and labour integration.</i></p> <p><i>Paper "Hi ha mecanismes per aturar les deslocalitzacions?"</i></p> <p><i>Publication "Millorar la comunicació a l'entorn laboral"</i></p>
Third Sector	<p><i>Correspondent of VITA Europe</i></p> <p><i>Work with the "Coordinadora d'Associacions de Senegalesos de Catalunya"</i></p>
Other	<p><i>Working meeting with the beneficiaries of a co-operative property development in the Catalan town of Montcada i Reixac</i></p>